

Top 9 Mistakes to Avoid When Making International Calls

1. Not Verifying International Calling Rates

Correction: Check your provider's international rates and consider VoIP platforms like Mytello or Skype for lower costs.

2. Dialing Incorrect Country or Area Codes

Correction: Ensure accurate use of country and area codes. Remove local prefixes like '0' when dialing internationally.

3. Forgetting to Remove Trunk Prefixes

Correction: Identify and remove trunk prefixes used for domestic calls. They are not valid for international dialing.

4. Ignoring Time Zone Differences

Correction: Use time zone tools to schedule calls at appropriate hours for both parties.

5. Not Considering International Roaming Charges

Correction: Turn off mobile data, avoid roaming, and use local SIMs or Wi-Fi calling instead.

6. Using Toll-Free Numbers Internationally

Correction: Toll-free numbers do not work internationally. Request direct dial international numbers instead.

7. Overlooking Internet-Based Calling Options

Correction: Use VoIP services to lower costs and avoid technical dialing errors.

8. Not Being Aware of Cultural and Language Differences

Correction: Research etiquette and language preferences. Use polite, clear language to avoid miscommunication.

9. Not Testing Equipment Before Important Calls

Correction: Conduct test calls to ensure microphone, headset, and internet stability before important calls.